

Avid-10 Membership Agreement Terms

PAYMENT (section 1 of 4)- \$135+hst per billing cycle

After the initial payment, your membership fees will be collected automatically via credit card charges every 6 weeks, or as soon as you've used up a block of 10 classes; whichever comes first. Membership fees are non-refundable. **The minimum commitment period for the Avid-10 Membership is 4 billing cycles** (initial payment + 3 renewals).

We reserve the right to adjust pricing according to changing circumstances. You will receive a minimum of 1-months' notice of any pricing changes before your next billing period begins. No pricing increases will be made during the minimum commitment period of the first 4 billing cycles.

CANCELLATION POLICY (section 2 of 4)

After the minimum commitment period of 4 billing cycles, you may cancel or switch your membership. Membership cancellation requests must be made by email sent to info@thebranchesyoga.com and require 14 days' notice. This ensures a manager can authorize and confirm the change. Last minute cancellations may incur an additional \$15 administrative fee. Memberships cannot be reassigned and will continue indefinitely until you request cancellation.

MEMBERSHIP HOLDS (section 3 of 4)

After the minimum commitment period of 4 billing cycles, you may place your membership on hold **up to two times per year**. Each hold period must be for a **minimum of two continuous weeks**, and memberships can be placed on hold for **no longer than 2 months per calendar year**. Hold requests must be made by email at least 14 days prior to the requested hold period, and sent to info@thebranchesyoga.com. Requests made after the fact will not be honoured.

DECLINED PAYMENTS (section 4 of 4)

Please update your account when your credit card details change. You will be notified by email if your credit card charges fail to authorize for any reason, and a \$15 late fee will apply if payment is not received in 72 hours. If payment is more than 1 week late, your membership will be deactivated.

Perks:

BRANCHES ON DEMAND SUBSCRIPTION (\$25/mo value)

You will receive a Welcome Email from us in the next day or two with instructions on how to access your complimentary Branches On-Demand subscription. If you haven't received this email after 3 days, please email us at info@thebranchesyoga.com

20% DISCOUNT ON MOST COURSES & WORKSHOPS

Use the discount code in your Welcome Email when signing up for a course or workshop online. If you're signing up at our front desk, you'll need to let our staff know you're a member and would like the discount.