

Steady-10 Membership Agreement Terms

PAYMENT (section 1 of 4) - \$165+hst per billing cycle

After the initial payment, your membership fees will be collected *automatically* via credit card charges every 3 months, or as soon as you've used up a block of 10 classes; *whichever comes first*. Membership fees are non-refundable. **The minimum commitment period for the Steady-10 Membership is 3 billing cycles** (initial payment + 2 renewals).

We reserve the right to adjust pricing according to changing circumstances. You will receive a minimum of 1-months' notice of any pricing changes before your next billing period begins. No pricing increases will be made during the minimum commitment period of the first 3 billing cycles.

CANCELLATION POLICY (section 2 of 4)

After the minimum commitment period of 3 billing cycles, you may cancel or switch your membership. Membership cancellation requests must be made by email sent to info@thebranchesyoga.com. This ensures a manager can authorize and confirm the change. Cancellations and changes require 14 days' notice. Last minute cancellations may incur an additional \$15 administrative fee. Memberships cannot be reassigned and will continue indefinitely until you request cancellation.

MEMBERSHIP HOLDS (section 3 of 4)

After the minimum commitment period of 3 billing cycles, you may place your membership on hold **up to two times per year**. Each hold period must be for a **minimum of two continuous weeks**, and memberships can be placed on hold for **no longer than 2 months per calendar year**. Hold requests must be made by email at least 14 days prior to the requested hold period, and sent to info@thebranchesyoga.com. Requests made after the fact will not be honoured.

DECLINED PAYMENTS (section 4 of 4)

Please update your account when your credit card details change. You will be notified by email if your credit card charges fail to authorize for any reason, and a \$15 late fee will apply if you do not receive payment within 72 hours. If your payment is more than one week late, your membership will be deactivated.

Perks:

SHAREABLE

The Steady-10 Membership can be shared with one other person. When shared, you'll both be able to reserve classes using the same pass, but only your account will be charged. To share your membership, please let us know the name and email address of the person you would like to share with by email or in-person. Memberships cannot be shared with more than one person.