

Avid-10 Membership

Agreement Terms

PAYMENT (section 1 of 4)

After the initial payment, your membership fees will be collected automatically via credit card charges every 6 weeks, or as soon as you've used up a block of 10 classes; whichever comes first. Membership fees are non-refundable. The **minimum commitment period for the Avid-10 Membership is 4 billing cycles** (initial payment + 3 renewals).

CANCELLATION POLICY (section 2 of 4)

After the minimum commitment period of 4 billing cycles, you may cancel or switch your membership. Membership cancellation requests must be made by email sent to info@thebranchesyoga.com. This ensures a manager can authorize and confirm the change. Cancellations and changes require 14 days' notice. Last minute cancellations may incur an additional \$15 administrative fee. Memberships cannot be reassigned and will continue indefinitely until you request cancellation.

MEMBERSHIP HOLDS (section 3 of 4)

After the minimum of 4 billing cycles, you may place your membership on hold twice per year, for a maximum of 2 months per year. Hold requests must be made by email at least 14 days prior to the requested hold period, and sent to info@thebranchesyoga.com. Requests made after the fact will not be honoured.

DECLINED PAYMENTS (section 4 of 4)

Please update your account when your credit card details change. You will be notified by email if your credit card charges fail to authorize for any reason, and a \$15 late fee will apply if payment is not received within 72 hours. If your payment is more than one week late, your membership will be deactivated.

Perks

BRANCHES ON DEMAND SUBSCRIPTION (\$25/mo value)

You will receive a Welcome Email from us in the next day or two with instructions on how to access your complimentary Branches On-Demand subscription. If you haven't received this email after 3 days, please email us at info@thebranchesyoga.com

20% DISCOUNT ON MOST COURSES & WORKSHOPS

Use the discount code in your Welcome Email when signing up for a course or workshop online. If you're signing up at our front desk, you'll need to let our staff know you're a member and would like the discount.